

MAINTENANCE STATISTICS PASSENGER CARS

Chart 1 8,925 Passenger Cars: 0-36,000 Miles
 Avg. Odometer Reading: 20,076 Miles Avg. Months In Service: 12

Category	No. of Incidents	Total Amount	Incident Ratio*	Avg. Per Incident	Avg. Per Vehicle
PREV. MAINT.	17,605	\$544,887	197%	\$30.95	\$61.05
TIRES	6,736	\$451,185	75%	\$66.98	\$50.55
BRAKES	807	\$182,465	9%	\$226.10	\$20.44
ENGINE	23	\$18,237	0%	\$792.89	\$2.04
TRANSMISSION	27	\$4,095	0%	\$151.68	\$0.46
STEERING	66	\$9,719	1%	\$147.25	\$1.09
FUEL SYSTEM	240	\$19,090	3%	\$79.54	\$2.14
COOLING	72	\$8,037	1%	\$111.62	\$0.90
CHARGING SYS.	14	\$1,150	0%	\$82.17	\$0.13
HVAC	576	\$29,856	6%	\$51.83	\$3.35
SUSPENSION	22	\$2,975	0%	\$135.22	\$0.33
EXHAUST	15	\$3,295	0%	\$219.67	\$0.37
STARTING SYS.	90	\$8,503	1%	\$94.48	\$0.95
IGNITION	81	\$9,277	1%	\$114.54	\$1.04
ELECTRICAL	158	\$10,769	2%	\$68.16	\$1.21

TOP 5 MOST EXPENSIVE REPAIR ITEMS
 Passenger Cars (0-36,000 Miles)

Category	Avg. Cost Per Incident
Engine	\$792.89
Brakes	\$226.10
Exhaust	\$219.67
Transmission	\$151.68
Steering	\$147.25

Chart 2 4,895 Passenger Cars: 36,001- 48,000 Miles
 Avg. Odometer Reading: 42,087 Miles Avg. Months In Service: 24

Category	No. of Incidents	Total Amount	Incident Ratio*	Avg. Per Incident	Avg. Per Vehicle
PREV. MAINT.	6,312	\$194,596	129%	\$30.83	\$39.75
TIRES	3,110	\$398,102	64%	\$128.01	\$81.33
BRAKES	1,159	\$330,666	24%	\$285.30	\$67.55
ENGINE	25	\$3,767	1%	\$150.70	\$0.77
TRANSMISSION	62	\$22,003	1%	\$354.89	\$4.50
STEERING	175	\$39,617	4%	\$226.38	\$8.09
FUEL SYSTEM	329	\$28,016	7%	\$85.15	\$5.72
COOLING	105	\$18,069	2%	\$172.08	\$3.69
CHARGING SYS.	27	\$5,937	1%	\$219.90	\$1.21
HVAC	402	\$39,407	8%	\$98.03	\$8.05
SUSPENSION	34	\$6,718	1%	\$197.58	\$1.37
EXHAUST	39	\$7,874	1%	\$201.90	\$1.61
STARTING SYS.	156	\$19,146	3%	\$122.73	\$3.91
IGNITION	138	\$17,587	3%	\$127.44	\$3.59
ELECTRICAL	222	\$19,962	5%	\$88.70	\$4.02

TOP 5 MOST EXPENSIVE REPAIR ITEMS
 Passenger Cars (36,001-48,000 Miles)

Category	Avg. Cost Per Incident
Transmission	\$354.89
Brakes	\$285.30
Steering	\$226.38
Charging Sys.	\$219.90
Exhaust	\$201.90

Chart 3 6,640 Passenger Cars: 48,001 - 60,000 Miles
 Avg. Odometer Reading: 53,670 Avg. Months In Service: 36

Category	No. of Incidents	Total Amount	Incident Ratio*	Avg. Per Incident	Avg. Per Vehicle
PREV. MAINT.	4,760	\$146,096	72%	\$30.69	\$22.00
TIRES	2,373	\$380,993	36%	\$160.53	\$57.37
BRAKES	1,057	\$291,996	16%	\$276.25	\$43.98
ENGINE	54	\$25,945	1%	\$480.46	\$3.91
TRANSMISSION	87	\$38,859	1%	\$446.65	\$5.85
STEERING	212	\$58,219	3%	\$274.62	\$8.77
FUEL SYSTEM	279	\$30,711	4%	\$110.08	\$4.63
COOLING	147	\$26,552	2%	\$180.62	\$4.00
CHARGING SYS.	19	\$4,422	0%	\$232.76	\$0.67
HVAC	356	\$37,080	5%	\$104.16	\$5.58
SUSPENSION	71	\$20,226	1%	\$284.87	\$3.05
EXHAUST	31	\$6,511	0%	\$210.03	\$0.98
STARTING SYS.	183	\$22,771	3%	\$124.43	\$3.43
IGNITION	177	\$29,560	3%	\$167.00	\$4.45
ELECTRICAL	221	\$24,306	3%	\$109.98	\$3.66

TOP 5 MOST EXPENSIVE REPAIR ITEMS
 Passenger Cars (48,001-60,000 Miles)

Category	Avg. Cost Per Incident
Engine	\$480.46
Transmission	\$446.65
Suspension	\$284.87
Brakes	\$276.25
Steering	\$274.62

*Incident Ratio reflects the number of repairs per hundred vehicles. For instance, an incident ratio of 30% indicates 30 repairs per 100 vehicles.

Source: GE Capital Solutions Fleet Services

MAINTENANCE STATISTICS PASSENGER CARS

TOP 5 MOST EXPENSIVE REPAIR ITEMS

Passenger Cars (60,001-72,000 Miles)

Category	Avg. Cost Per Incident
Transmission	\$404.17
Charging Sys.	\$304.64
Suspension	\$296.95
Brakes	\$286.42
Steering	\$285.39

Chart 4 4,841 Passenger Cars: 60,001 - 72,000 Miles

		Avg. Odometer Reading: 65,330 Miles		Avg. Months In Service: 48	
Category	No. of Incidents	Total Amount	Incident Ratio*	Avg. Per Incident	Avg. Per Vehicle
PREV. MAINT.	2,821	\$85,884	58%	\$30.44	\$17.74
TIRES	1,273	\$207,441	26%	\$162.95	\$42.85
BRAKES	675	\$193,337	14%	\$286.42	\$39.94
ENGINE	40	\$8,641	1%	\$216.02	\$1.78
TRANSMISSION	55	\$22,229	1%	\$404.17	\$4.59
STEERING	134	\$38,243	3%	\$285.39	\$7.90
FUEL SYSTEM	208	\$25,446	4%	\$122.34	\$5.26
COOLING	118	\$17,798	2%	\$150.83	\$3.68
CHARGING SYS.	24	\$7,311	1%	\$304.64	\$1.51
HVAC	251	\$31,286	5%	\$124.65	\$6.46
SUSPENSION	47	\$13,957	1%	\$296.95	\$2.88
EXHAUST	22	\$4,526	0%	\$205.73	\$0.93
STARTING SYS.	140	\$16,728	3%	\$119.49	\$3.46
IGNITION	147	\$23,624	3%	\$160.71	\$4.88
ELECTRICAL	150	\$12,260	3%	\$81.73	\$2.53

TOP 5 MOST EXPENSIVE REPAIR ITEMS

Passenger Cars (72,001-84,000 Miles)

Category	Avg. Cost Per Incident
Charging Sys.	\$304.23
Transmission	\$293.56
Brakes	\$288.04
Steering	\$258.67
Engine	\$251.92

Chart 5 2,991 Passenger Cars: 72,001 - 84,000 Miles

		Avg. Odometer Reading: 77,089 Miles		Avg. Months In Service: 54	
Category	No. of Incidents	Total Amount	Incident Ratio*	Avg. Per Incident	Avg. Per Vehicle
PREV. MAINT.	1,247	\$38,248	42%	\$30.67	\$12.79
TIRES	545	\$83,104	18%	\$152.48	\$27.78
BRAKES	269	\$77,482	9%	\$288.04	\$25.91
ENGINE	11	\$2,771	0%	\$251.92	\$0.93
TRANSMISSION	33	\$9,688	1%	\$293.56	\$3.24
STEERING	61	\$15,779	2%	\$258.67	\$5.28
FUEL SYSTEM	95	\$12,332	3%	\$129.81	\$4.12
COOLING	66	\$9,179	2%	\$139.07	\$3.07
CHARGING SYS.	15	\$4,563	1%	\$304.23	\$1.53
HVAC	108	\$12,589	4%	\$116.56	\$4.21
SUSPENSION	19	\$4,672	1%	\$245.87	\$1.56
EXHAUST	16	\$2,761	1%	\$172.53	\$0.92
STARTING SYS.	69	\$9,307	2%	\$134.89	\$3.11
IGNITION	89	\$13,512	3%	\$151.83	\$4.52
ELECTRICAL	72	\$7,845	2%	\$108.96	\$2.62

*Incident Ratio reflects the number of repairs per hundred vehicles. For instance, an incident ratio of 30% indicates 30 repairs per 100 vehicles.

Source: GE Capital Solutions Fleet Services

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